

COMPLIANCE POLICY

Our Commitment

At **DLF International Movers**, we consider compliance to be an essential element of the way we manage our business. We are committed to operating in accordance with applicable laws and regulations, our contractual obligations, internal policies and the ethical principles that guide our activities. A strong culture of compliance helps us build trust with clients, employees, suppliers, business partners and other stakeholders.

1. Integrity and Compliance

We conduct our activities in accordance with the principles of legality, integrity, transparency and accountability. We promote a culture focused on preventing, identifying and addressing potential non-compliance in an effective and responsible manner.

2. Compliance Risk Management

We work to identify, assess and manage the legal, regulatory, ethical and operational risks associated with our activities. Risk management is an important component of our commitment to continuous improvement and sustainable business practices.

3. Shared Responsibility

Compliance is everyone's responsibility. We expect employees, managers, suppliers, agents and business partners to perform their activities in accordance with the principles, policies and requirements relevant to their roles and responsibilities.

4. Privacy, Information Protection and Cybersecurity

We recognise the importance of protecting information, personal data and technology systems used in our operations. We promote secure and responsible practices relating to privacy, cybersecurity and information protection.

5. Responsible Third-Party Management

We promote responsible relationships with suppliers, agents, partners and other third parties. We expect the organisations we work with to share our principles of integrity, compliance and responsible business conduct.

6. Compliance Awareness and Training

We support ongoing communication, awareness and training initiatives to strengthen understanding of our obligations and responsibilities. We believe that a strong compliance culture is essential for preventing risks and reinforcing stakeholder trust.



7. Consultation, Reporting and Non-Retaliation

We encourage an environment where individuals can raise concerns, ask questions or report potential misconduct in good faith. All communications are handled objectively, confidentially and respectfully, with protection for those who act in good faith.

8. Continuous Improvement

We regularly review our processes, controls and policies to adapt to regulatory, operational and technological changes. Continuous improvement is a core principle of our compliance framework.

9. Our Objective

To maintain a responsible, transparent and compliant organisation committed to business ethics and continuous improvement, strengthening the confidence of clients, employees, suppliers and other stakeholders.

