

## RESPONSIBLE AND TRANSPARENT COMMUNICATION POLICY

### Our Commitment

At **DLF International Movers**, clear and transparent communication builds trust with our stakeholders and reflects our values.

#### 1. Transparency and Accuracy

We provide clear, accurate and verifiable information, avoiding misleading or ambiguous messages.

#### 2. Responsible Communication

All DLF communications must reflect ethics, professionalism, respect and corporate responsibility.

#### 3. Stakeholder Engagement

We promote open, constructive dialogue with stakeholders and communities.

#### 4. Marketing and Commercial Communications

Our marketing uses verifiable information and honest practices that respect fair competition and client interests.

#### 5. SGE and Sustainability Communication

We report reliable information on our sustainability, social responsibility, quality, diversity, wellbeing and governance progress.

#### 6. Privacy and Information Protection

We protect confidential information and personal data in accordance with applicable law and corporate policies.

#### 7. Reputation and Continuous Improvement

We use stakeholder feedback to improve communication and strengthen trust.

#### 8. Our Objective

To strengthen stakeholder trust through transparent, responsible communication and ethical management.

