

RISK, OPPORTUNITY AND AUDIT MANAGEMENT POLICY

Our Commitment

At **DLF International Movers**, we manage risks, opportunities and review processes as an essential part of the way we operate. Our objective is to protect business continuity, strengthen service quality, anticipate challenges and promote a culture of continuous improvement based on prevention and learning.

1. Proactive Risk Management

We promote a culture focused on the early identification and responsible management of risks that may affect our operations, people, clients, information or supply chain.

2. Opportunity Management

We view opportunities as key drivers of innovation, performance improvement and sustainable growth. We encourage the ongoing identification and evaluation of opportunities for improvement and development.

3. Risk-Based Decision-Making

We integrate risk and opportunity analysis into planning and decision-making processes to enhance the effectiveness, resilience and sustainability of our activities.

4. Protection of People and Operations

We assess risks related to health and safety, operational continuity, technology, information security, regulatory compliance and other critical areas of the organisation.

5. Audit and Assurance

We perform periodic reviews and audit activities to assess the effectiveness of our controls, processes and management systems. These evaluations help identify opportunities for improvement and strengthen quality and performance standards.

6. Transparency and Participation

We encourage open communication that supports risk identification, incident reporting and the sharing of knowledge and lessons learned across the organisation.

7. Resilience and Business Continuity

We work to strengthen our ability to respond to changes, incidents, disruptions and unforeseen events that may affect our activities and operations.

8. Continuous Improvement



We regularly review our risk and audit management framework to respond to new challenges, strengthen controls and improve operational effectiveness.

9. Our Objective

To maintain a resilient organisation capable of managing risks, seizing opportunities and continuously improving performance while safeguarding the confidence of clients, employees, suppliers and other stakeholders.

